

ORDERING INFORMATION

Dear Bears MarketPlace

Monday to Friday 9:30 - 5:30

(Pacific Standard Time)

Placing An Order:

Phone during business hours, leave your order on our answering machine or send by Fax or e-mail

Order Forms:

An order form appears in the center of the catalogue. A new one will be sent with each order.

Shipping:

We try to ship within 48 hours of receiving your order. If something is out of stock we will call you to determine your preference for back order. Shipping and handling charges are listed on the order form.

Taxes:

GST is calculated on the total purchase including postage (not our law). Patterns are PST exempt. BC residents pay PST.

Returns and Exchanges:

We check for flaws before shipping. Patterns and kits are not returnable. Special orders require a non-refundable deposit. Exchanges and refunds are processed ASAP.

Please accept our thanks!

We appreciate your order and hope we can serve you again. Tell us what you want or ways we can help you make your bears easier, faster, better or less expensive.

**ALL PRICES QUOTED IN
CANADIAN DOLLARS**

Check <http://www.xe.net/ucc> for current exchange rates

Prices in effect January 1, 2003 Prices subject to change

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